



# Victim Help Centre North Wales

Providing support to victims of crime

## How can we help you?

**0300 30 30 159**

[www.victimhelpcentrenorthwales.org.uk](http://www.victimhelpcentrenorthwales.org.uk)

## About us

Our Victim Help Team, along with our outreach staff are trained to give free and confidential information and support to victims of crime. They help people make sense of what they've been through, tell them about the choices they can make and help them get their lives back under control again.

## Who we support

The North Wales Victim Help Centre is here to help anyone affected by crime, not only victims, but their friends, family and any other people involved. We support victims of every type of crime.

The crime doesn't have to be recent. If you were a victim of crime historically, we will still be here for you.

The Victim Help Centre will also support young victims of crime, under 18 years old.

## Services we can provide

- Emotional support - we are here to listen.
- Practical support - such as applying for Criminal Injuries Compensation and securing your home
- Information and signposting to specialist agencies and support
- Advocacy - act as your voice with agencies
- Criminal justice process - helping you to understand your rights under the Victims Code and supporting you throughout the Criminal Justice Process if your case goes to Court.
- Case workers - we have a dedicated mental health and wellbeing case worker as well as a Hate Crime case worker who can provide the right support to stop you feeling isolated and frightened and can provide you with assistance in reporting a crime and attending court.



**We are an independent service and you can talk to us whether or not you reported the crime to the police.**

## Contact us

Victim Help Centre North Wales  
St Asaph Business Park, St Asaph,  
Denbighshire LL17 0HQ

**Tel:** 0300 30 30 159

**Email:**

[northwales.helpcentre@victimsupport.org.uk](mailto:northwales.helpcentre@victimsupport.org.uk)

**Website:**

[www.victimhelpcentrenorthwales.org.uk](http://www.victimhelpcentrenorthwales.org.uk)

**Text:** Relay 18001

**Twitter Handle:**

 @NW\_VHC

**Open hours:**

08:00hrs -20:00hrs Monday to Friday  
09:00hrs - 17:00hrs Saturday

If you do not wish for your details to be passed to the Victim Help Centre, please contact us direct on: 01745 588846.

72306 Designed by North Wales Police.

To find out more about volunteering telephone on 01745 588488

“ The Victim Help Centre will ensure that the needs of victims will be at the heart of everything we do. ”

North Wales Police and Crime Commissioner  
Arfon Jones

Registered charity no. 298028

# Canolfan Cymorth Dioddefwyr Gogledd Cymru

Cynnig cefnogaeth i ddioddefwyr trosedd

## Sut allwn ni eich helpu chi?

**0300 30 30 159**

[www.victimhelpcentrenorthwales.org.uk](http://www.victimhelpcentrenorthwales.org.uk)

## Amdanom ni

Mae ein Swyddogion Cymorth Dioddefwyr, ar y cyd â'n staff allgymorth wedi cael eu hyfforddi i roi gwybodaeth a chefnogaeth gyfrinachol ac am ddim i ddioddefwyr trosedd. Maent yn helpu pobl i wneud synnwyr o'r hyn maent wedi bod drwyddo, yn dweud wrthynt am y dewisiadau y gallant eu gwneud a'u helpu i gael eu bywydau dan reolaeth unwaith eto.

## Pwy rydym yn eu cefnogi

Mae Canolfan Cymorth Dioddefwyr Gogledd Cymru yma i helpu unrhyw un sydd wedi cael eu heffeithio gan drosedd, nid yn unig y dioddefwr ei hun ond hefyd eu ffrindiau, eu teulu ac unrhyw un arall cysylltiedig. Rydym yn cefnogi dioddefwyr bob math o drosedd.

Nid oes rhaid i'r trosedd fod yn ddigwyddiad diweddar. Os ydych chi wedi dioddef trosedd yn y gorffennol, rydym yma i'ch cefnogi chi yr un fath â phob dioddefwr arall.

Hefyd bydd y Ganolfan Cymorth Dioddefwyr yn cefnogi dioddefwyr trosedd ifanc sydd dan 18 oed.

## Gwasanaethau y gallwn eu darparu

- Cefnogaeth emosiynol - rydym yma i wrando
- Cefnogaeth ymarferol - megis gwneud cais am lawndal Anafiadau Troseddol a diogelu'ch cartref
- Gwybodaeth a'ch cyfeirio chi at asiantaethau a chefnogaeth arbenigol
- Adfocatiaeth - gweithredu fel eich llais chi gydag asiantaethau eraill
- Proses cyfiawnder troseddol - eich helpu chi i ddeall eich hawliau dan y Cod Dioddefwyr a'ch cefnogi chi drwy'r Broses Cyfiawnder Troseddol os bydd eich achos yn mynd i'r Llys
- Gweithwyr Achos - mae gennym weithiwr achos iechyd a lles yn ogystal â gweithiwr achos troseddau casineb fydd yn gallu eich cefnogi chi i stopio teimlo'n unig ac yn ofnus a gallant eich cynorthwyo chi i riportio trosedd a mynychu'r llys.



**Rydym yn wasanaeth annibynnol a gallwch siarad â ni os ydych wedi riportio'r trosedd i'r heddlu neu beidio.**

## Cysylltu â ni

Canolfan Cymorth Dioddefwyr Gogledd Cymru  
Parc Busnes Llanelwy, Llanelwy,  
Sir Ddinbych LL17 0HQ

**Ffôn:** 0300 30 30 159

### Ebost:

[northwales.helpcentre@victimsupport.org.uk](mailto:northwales.helpcentre@victimsupport.org.uk)

### Gwefan:

[www.victimhelpcentrenorthwales.org.uk](http://www.victimhelpcentrenorthwales.org.uk)

**Testun:** Relay 18001

### Twitter:

 @NW\_VHC

### Oriau agor:

08:00 -20:00 dydd Llun i ddydd Gwener

09:00 - 17:00 dydd Sadwrn

Os nad ydych eisiau i'ch manylion gael eu pasio i'r Ganolfan Cymorth Dioddefwyr yna cysylltwch â ni'n uniongyrchol ar:  
01745 588846.

I ddarganfod mwy am wirfoddoli, ffoniwch ar 01745 588488

“Bydd y Ganolfan Cymorth Dioddefwyr yn sicrhau bod anghenion dioddefwyr wrth wraidd popeth yr ydym yn ei wneud.”

Comisiynydd Heddlu a Throsedd Gogledd Cymru  
Arfon Jones

Rhif elusen gofrestredig 298028